

For Immediate Release

CSSI Introduces Device Lifecycle Management Program

New service provides an essential service to companies struggling to manage fleets of Android mobile devices

LEWISBURG, PA Feb. 13, 2020 — <u>CSSI Technologies, Inc.</u>, a mobile technology firm based in Lewisburg, PA, announces a new service offering which solves the problems companies face in managing growing fleets of Android mobile devices. With CSSI Device Lifecycle Management™, customers avoid the pain and disruption of keeping their Android devices current.

"Today we are experiencing a major technology shift as companies replace aging Windows Mobile devices with new handhelds running the Android OS. Companies accustomed to less frequent Windows updates find that they are unprepared to handle Android's rapid pace of change," said company president Joe Tosolt. "As companies fall behind, they become increasingly susceptible to security risks. We created CSSI Device Lifecycle Management™ to solve this problem – companies can utilize CSSI's superior skills in mobile device management (MDM) and Android mobile to keep their fleets up to date."

CSSI Device Lifecycle Management™ includes 3 key support components:

- 1) CSSI works behind the scenes to stage Android updates on either an annual or more frequent basis.
- 2) "White Glove" provisioning -- CSSI sets up devices prior to arrival at the customer site so that handhelds are ready to go right out of the box. Further, when devices are sent out for warranty repair, CSSI restages devices so that they return to the customer correctly configured.
- 3) CSSI provides technical support for day-to-day device questions and problems.

"Beyond the security benefits of staying current with Android, we believe that customers will find tremendous value in the white glove provisioning included with this service", said Tosolt. "Companies will be able to immediately deploy devices to the operating environment without having to wait for IT resources to come available."

This service is of high value to any company with Android handhelds and limited time or expertise in Android and mobile device management. For questions about CSSI Device Lifecycle Management™, contact CSSI Technologies.

About CSSI Technologies, Inc.

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