



Company Name: Children's Hospital Boston Company Headquarters: Boston, MA Company Website: http://www.childrenshospital.org/

What does the company do?

Boston Children's Hospital is a 395-bed comprehensive center for pediatric health care. As one of the largest pediatric medical centers in the United States, Children's offers a complete range of health care services for children from birth through 21 years of age. Children's records approximately 24,943 inpatient admissions each year, and our 228 specialized clinical programs schedule more than 557,620 visits annually. Additionally, the hospital performed 26,534 surgical procedures and 158,791 radiological examinations last year.

Children's is home to the world's largest research enterprise based at a pediatric hospital. More than 1,100 scientists, including nine members of the National Academy of Sciences, 11 on-staff members of the Institute of Medicine and 9 members of the Howard Hughes Medical Institute, comprise our research community. Current initiatives have attracted a record \$225 million in annual funding, including more federal funding than any other pediatric facility.

What does CSSI do for them?

CSSI sold Children's Hospital an installation of CoreIntegrator 3 to handle their non-PO invoices in the Accounts Payable department. This includes the scanning and indexing of invoices, routing for approvals, and release to their ERP system. This streamlined approval process was refined from a very manual and basic process that was in place prior to the purchase of CoreIntegrator. CSSI assisted in documenting their business processes and then building a solution within our business process management framework.

How do we make their life easier?

Quicker, Faster, Cheaper. This is the mantra of most companies in the United States these days. There is such a push to use technology to allow employees to do their job more efficiently. CoreIntegrator is a tool designed specifically for that purpose. The workflow that has been put in place allows the Accounts Payable department to process their invoices much quicker than their manual process that was in place before. This also allows for permanent document retention in a digital format without having rows and rows of filing cabinets. Information that would take minutes or hours to dig up, is now available with the click of a mouse. CoreIntegrator 3 has revolutionized the Accounts Payable process at Children's Hospital Boston.